Six Steps to Optimizing Order Fulfillment







Today's session

- Classify Inventory
- Match Inventory to Storage Technology
- Slot Inventory within the Storage Technology
- Map Processes and Workflow to Maximize Throughput and Reduce Labor
- Integrate Business Systems to Maximize Visibility
- Add Automation to Reduce Cost



1. Classify Inventory

 Classify Your Inventory Into Categories Based On Picking Size (Pallet, Case, Piece) And Velocity (Fast, Medium, Slow)



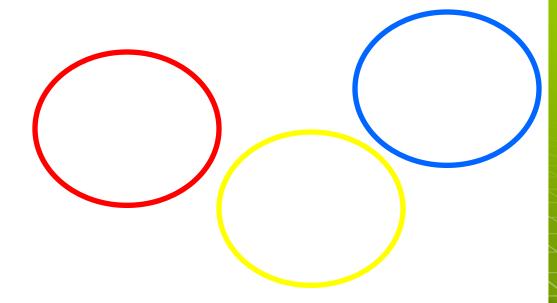


Categorize Your Inventory

- Categorize Your Inventory By:
 - Size
 - Pick Velocity
 - Pick Count
 - Weight



Whatever Makes Sense For Your Operation!





Determine Storage Method

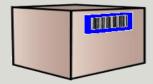
Pallet Picking

- Pallet Rack
- Bulk Storage



Case Picking

- Flow Rack
- Conveyor
- Horizontal & Vertical Carousels
- Rack & Shelving



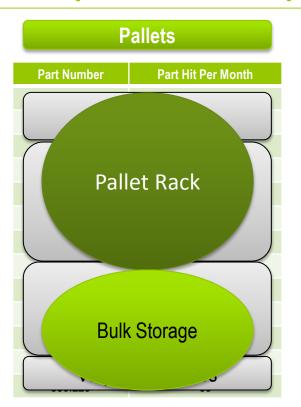
Broken Case Picking

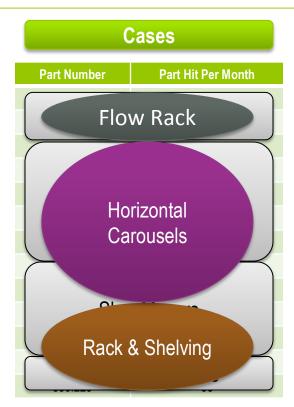
- Flow Rack
- Horizontal & Vertical Carousels
- Vertical Lift Modules
- Rack & Shelving

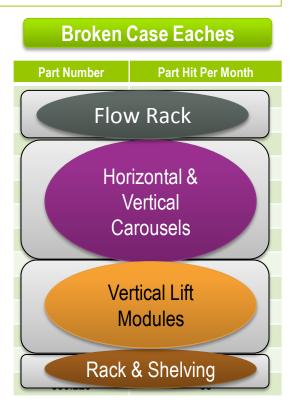




Analyze Your Inventory

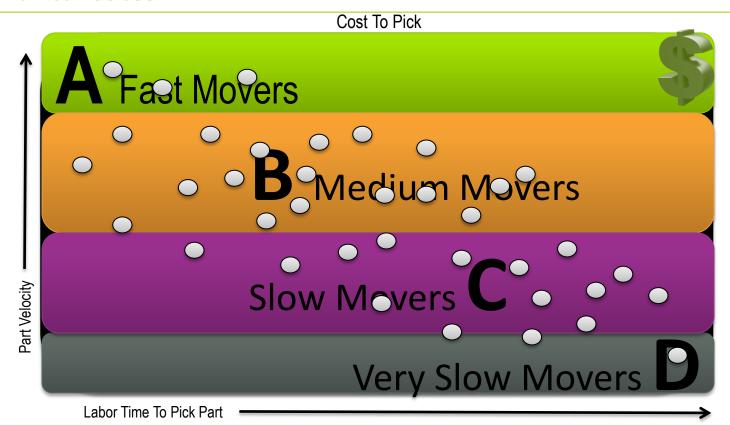






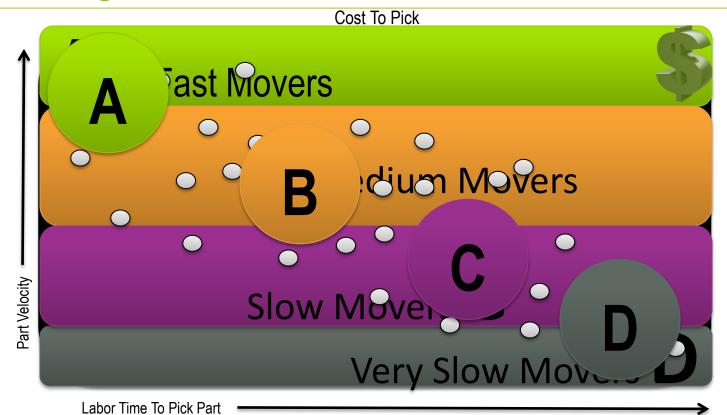


Plot Part Attributes



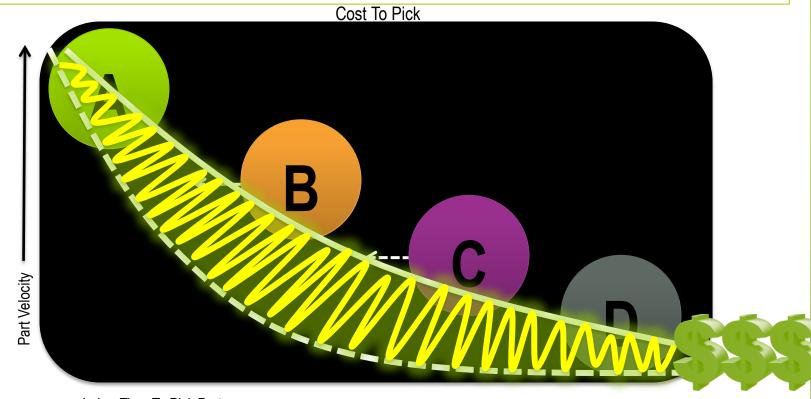


Group Parts Together





Move Towards Improvement



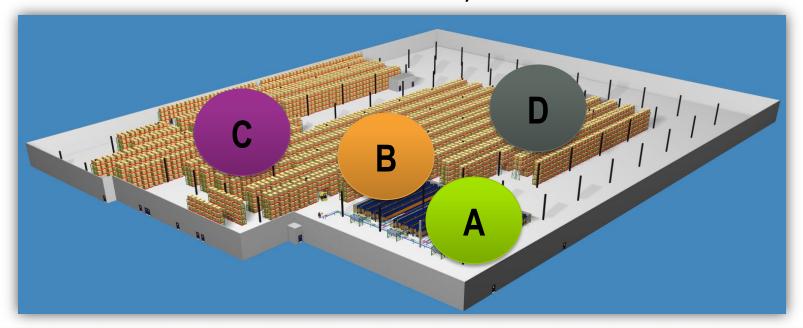






Pareto Principle (80/20 Rule)

- 80% Of Business Comes From 20% Of Inventory
- What About The Other 80% Of Your Inventory?

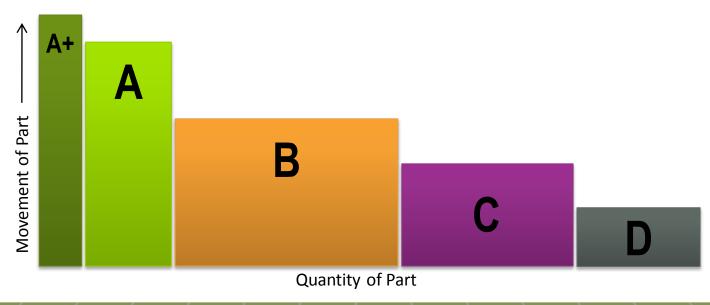






Analyze Your Part Categories

- Companies Focus Their Attention On Fast Movers (A)
- Ignoring Slow (C) & Medium (B) Movers- The Largest Part

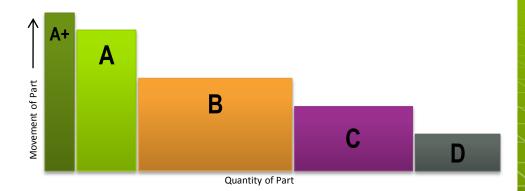






Medium & Slow Movers

- Look Closer At Slow & Medium Movers
 - How Much Floor Space Do They Require?
 - How Much Labor Do They Require?
- How Can You Make Your Largest Quantity of Inventory More Efficient?





2. Match Inventory Classifications to Storage Technologies

 Match Your Inventory Categories And Classifications To The Best Storage Technologies



Types of Material Handling

Rack & Shelving



Drawer Systems



Pick Modules



Horizontal Carousels



Most Operations Require Multiple Storage Mediums To Effectively

Store Parts

Vertical Carousels



Vertical Lift Modules





Prioritize Your Benefits

Accuracy • Inventory Control • Space • Throughput • Productivity/Labor • Ergonomics

Fast Movers

Throughput

Space

Productivity/Labor

Accuracy

Inventory Control

Ergonomics

Medium & Slow Movers

Space

Productivity/Labor

Throughput

Accuracy

Inventory Control

Ergonomics

Very Slow Movers

Ergonomics

Accuracy

Productivity/Labor

Inventory Control

Space

Throughput



Select The Best Technology

Rankings: 5=Best, 3=Better, 1=Good

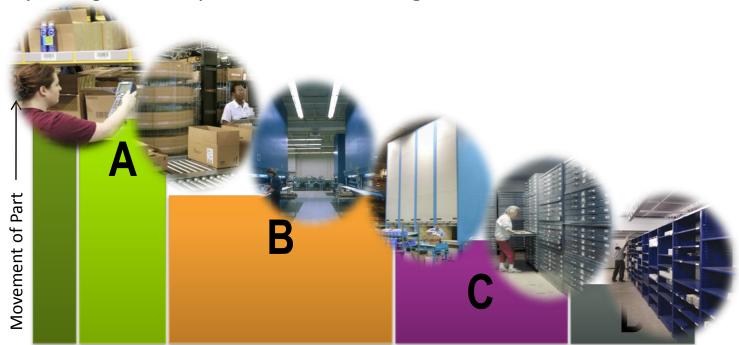
Features	VLM	Vertical	Horizontal	Shelving
		Carousel	Carousel	
Space Footprint	5	5	4	1
Throughput	4	3	5	1
Productivity	4	3	5	1
Accuracy	5	4	5	2
Control	4	4	3	1
Ergonomics	5	5	4	1
Expandability	4	2	4	5





Parts Need Different Storage

Inventory Categories Require Different Storage Methods



Quantity of Part



3. Slot Inventory Within The Storage Technology

Slot Your Warehouse For Maximum Efficiencies And Storage Capacity



How To Use Slotting

- Slotting Is a Lot Of Work
 - Set Slotting Goals
 - Collect Data
 - Analyze Your Inventory Data
 - Categorize Your Inventory
 - Create a Slotting Plan



Slotting Goals

- Most Common Slotting Goal Is To Reduce Travel Time To Increase Productivity
- Slotting That Is Based On Only One Criteria May Improve That Specific Criteria, But At A Cost
 - Increased Congestion
 - Location Size
 - Longer Replenishment Time
 - Worker Injury



Set Slotting Goals

Improve Space Utilization

Minimize Handling of Parts

Increase Productivity

Balance Work Flow

Improve Inventory & Accuracy

Better Worker Ergonomics

Minimize Travel Time To Product

Reduce Search Time



Prioritize Your Slotting Goals

Improve Space Utilization

Minimize Handling of Parts

Increase Productivity

Balance Work Flow

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Slotting Goals

- Be Sure To Consider Your Constraints
 - Location Capacity
 - Product Size
 - Product Weight
 - Product Groupings/Kitting
 - How The Product Is Accessed (Forktruck, Scissor Lift, Etc)



Collect Inventory Data

- Part Numbers & Descriptions
- Sizes & Weights
- Stock Quantity, Reorder Point & Reorder Quantity
- Part Quantity (Number Of Parts Picked Per Pick)
- Part Hit (Number Of Times A Product Is Picked)
- Parts That Are Used Together Frequently
- How Is The Part Picked
 - Pallets, Cases, Broken Case Eaches



Good Data = Good Results

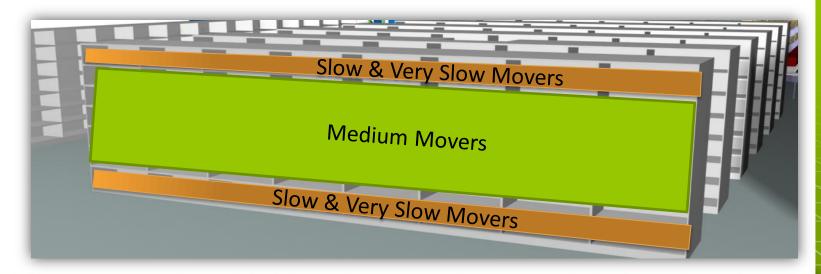
- Collecting Good Data Is The Largest Challenge
- Ideally, Capture up to a Year of Data
 - Seasonality
 - Average Inventory Growth





Create A Slotting Plan

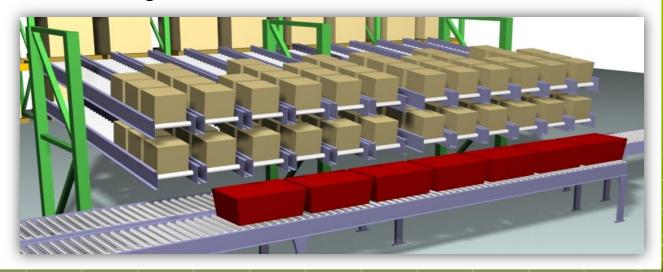
- Make a Plan to Slot Each SKU In The Proper Equipment Based on Movement
 - Faster Movers Most Accessible Location
 - Slower Movers Least Accessible Locations





Consider Your Constraints

- Location Capacity
 - Will The Quantity Fit Into One Lane? Do You Need Two?
- Product Weight
 - Will The Equipment Hold The Weight Of The Product?





Consider Your Constraints

- Product Size
 - Will The Product Physically Fit Into The Equipment?
- Product Groupings/Kitting
 - Slot Frequently Picked Products Close Together





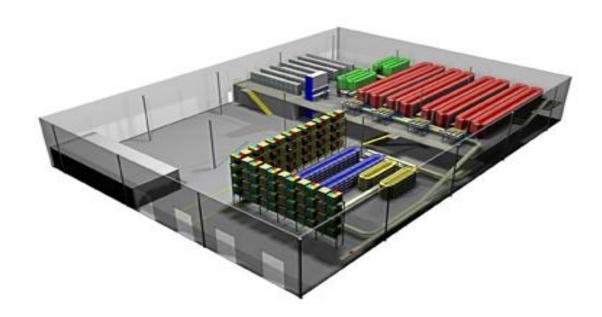
4. Map Workflow to Maximize Throughput & Reduce Labor

 Map Your Business Processes And Order Workflows To Maximize Throughput And Reduce Labor Costs



Balance Work Flow

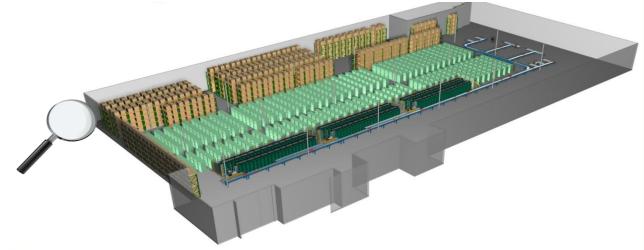
- Slot Parts To Ensure Optimum Work Flow
- Eliminate Bottle Necks
- Maximize Dead Zones





Bring Work to Worker

- Look For Places in The Warehouse Where The Worker Must Travel To The Work
- These Are Areas That Can Be Improved With Slotting
- Proper Slotting Brings The Work To The Worker





5. Integrate Business Systems to Maximize Visibility

 Integrate Business Systems To Reduce Paper, Extend Order Cut-off Times And Maximize Visibility To Key Business Owners



6. Add Automation to Reduce Costs

Reduce Labor Costs By Adding Automation



When To Automate





Why Automate?

PRODUCTIVITY

Increase Productivity up to 600% & Save Labor Cost

ACCURACY

Reduce Errors with up to 99% Picking
Accuracy

SPACE

Save up to 30% to 65% Square Feet of Floor Space

CONTROL

Improve Inventory & Location Control

THROUGHPUT

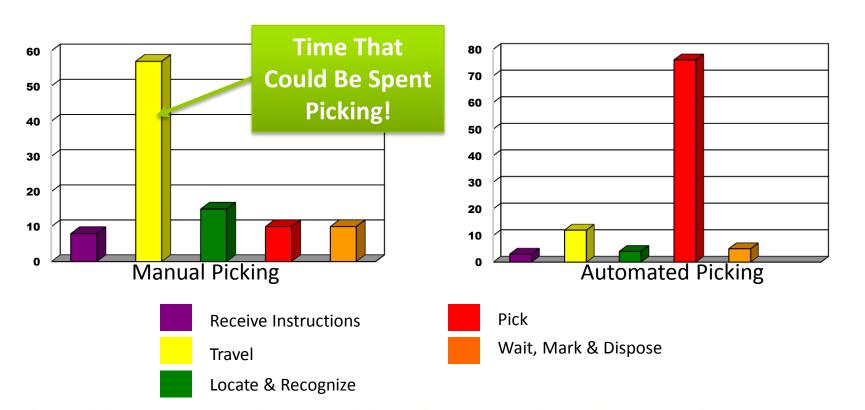
Improve Order
Turnover & Lengthen
Order Cut Off Times

ERGONOMICS

Significantly Reduce Bending & Reaching



Increased Productivity





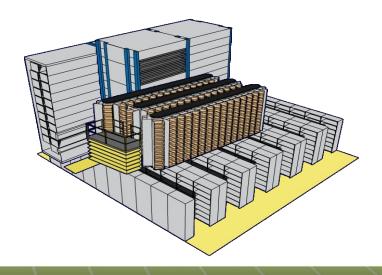
Low Risk Productivity

Low Risk Technology	Bag & Tag (lines per hour)	Pick & Toss (lines per hour)
Shelving	10 – 35	30 – 75
Drawers	10 – 35	30 – 50
Flow Rack	25 – 45	75 – 150
Pick To Light Rack	35 – 60	95 - 200
Horizontal Carousels	75 - 200	225 – 750
Vertical Carousels	50 – 175	150 – 225
Vertical Lift Modules	50 - 150	125 - 175



Improve Space Utilization

- Match the Part Size to the Location Size
- Use the Right Storage Medium
- Store Parts in Pick Quantities That Make Sense
 - Eaches
 - Cases
 - Pallets
 - Kits
 - Interpaks
 - Combinations of Above





Storage Types & "Net Cube"

Technology	Wasted Unit Space	Wasted Vertical Height (Based on 20' Ceiling)
Shelving	50 - 70%	70%
Drawers	40 - 60%	80%
Flow Rack	60%	70%
PTL Rack	60%	70%
Horizontal Carousel	25%	30%
Vertical Carousel	20%	10%
VLM	10%	10%



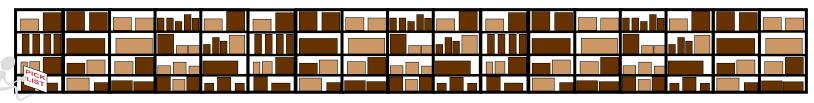
Increased Picking Accuracy







Use Light Directed Picking to Reduce Picking Errors





Increased Picking Accuracy

- Increase Picking Accuracy Up To 99.9%
 - Eliminate Costly Wrong Picks
 - Increase Customer Satisfaction
- Reduce Product Shrinkage
- Reduce On Hand Inventory
- Reduced Cycle Counting / Auditing Costs











Picking Accuracy Costs Money

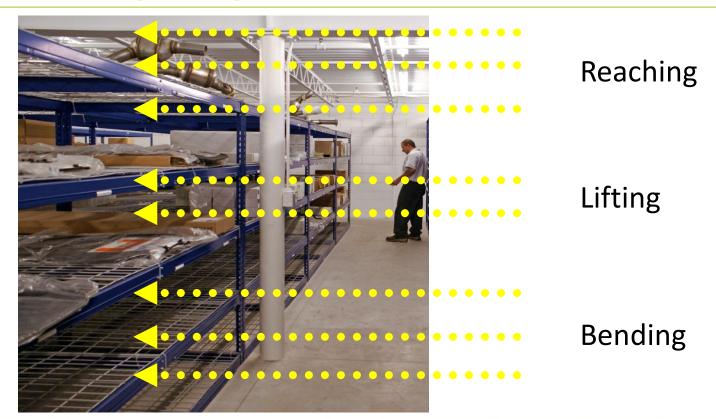
- A 1% Error Rate Can Eat Your Profits:
 - Figure 250 Lines Per Hour
 - 3 SKUs Per Order
 - Eight Hours Per Shift
 - One Shift Per Day
 - Equals 6,000 Picked Items
 - 1% Equals 60 Wrong Picks
 - @ \$100 Cost Per Wrong Shipment

\$6,000 Per Day!!!!!!





Manual Picking and Ergonomics





Automated Picking and Ergonomics

Reduce or Eliminate Ergonomic Issues

- Reduce Lifting Requirements
- Reduce Back Injuries
- Eliminate the Need for Ladders
- Help Avoid the Average \$100,000 Claim
- Reduce Fatigue from Walking



Create Ergonomic
Pick Zones Using
Software Control





Real World Case Studies





Mazak

- Application
 - Spare Parts Distribution To End Users
- Equipment
 - 17 VLMs Grouped In 4 Pick & Pass Workstations
 Integrated With Picking Software
- Benefits
 - Increased Productivity by 80%
 - Reduced LaborRequirements By 44%
 - Increased On Hand PartInventory By 95%





American Crane & Tractor Company

- Application
 - Distribution of Aftermarket Crane & Tractor Parts
- Equipment
 - Two Pods Of Three Horizontal Carousels, Stacked with Picking Software & Pick-to-Light
- Benefits
 - Doubled Efficiencies
 - Increased Picking Accuracy
 - Improved Customer Order
 Turn Around Time



Mark Andy

- Application
 - Point of Use Storage for Manufacturing Parts
- Equipment
 - Two Horizontal Carousels and Three VLMs Integrated with picking software
- Benefits
 - Reclaimed 1,600 sq ft to Expand Production
 - Increased Parts Inventory by 40%
 - Maintained Productivity& Accuracy Rates





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