#### High Value Advances in Automatic Data Collection

Sponsored by:



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## Abstract

A fully connected Supply Chain requires detailed real-time information on the past, present and future state of all inventory in the network. This class will update the student on the power of ADC today, including vision and laser based technologies and the new enabling software that drives them. Well beyond tracking and ID, modern systems drive performance monitoring, analytics and compliance with diverse labeling requirements. Included will be some tangible DC applications to bring this foundation technology home.





# Agenda

- Consumer behavior drives retail supply chain efficiency enhancements
- Industry automation adoption broadens
- Application trends- receiving, sortation, load efficiency
- Process analytics boost productivity
- Practical DC applications
  - Vendor compliance
  - Track and trace
  - Trailer load
- Summary and Q&A





# Consumer behavior influences retailer supply-chain efficiency efforts







#### Multi-channel strategies increasingly adopted by retailers







# Industry trends

- Companies across most markets have turned to <u>automation</u> as a means to growing their businesses, reducing costs and <u>gaining a</u> <u>competitive edge</u>
- One tool in the 'automation toolbox' is the use of <u>Automated Data Collection (ADC) systems</u> to gather, store and manage information making it easier to analyze data to <u>make better fact based</u> <u>decisions</u>. This is called Business Intelligence (BI) or Business Analytics (BA).





# **Application trends**

- Receiving automation
- Print and apply re-label
- Vendor compliance
- Revenue Recovery
- Outbound verification
- Load optimization (FUEL COSTS!)
- Pallet dimensioning
- End-to-end visibility (ANALYTICS)
- Track & Traceability





# Implications of poor and inefficient material flow through the supply chain

#### • Labeling attributes

- Symbology / Print quality
- Label placement
- Media type / Color / Condition
- Label application method

#### Package attributes

- Size (over/under) and side-byside
- Damage
- Material type / Color / Reflectivity
- Wrapping / Straps
- Other
  - Distinctive markings

Variables that can impede the smooth flow of goods











#### Missed opportunity-wasted ADC data

The data gathered by ADC systems is often underutilized or **not used at all**!





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### **Business Intelligence/Analytics**

Advanced Analytics is the use of modern data mining, pattern matching, data visualization, and predictive modeling tools to produce analyses and algorithms that help businesses make better decisions.

Business Intelligence is querying, reporting, online analytical processing (OLAP), and "alerts" that can help answer the questions: what happened; how many, how often, where; where is the problem; what actions are needed.

Data Management is the development and execution of architectures, policies, practices and procedures that are designed to properly manage the collection, quality, standardization, integration and aggregation of data across the enterprise.

Source: Deloitte







#### 4 Challenges that drive need for BI/BA

- Supply chains are becoming <u>increasingly complex</u> as new consumer channels are emerging, globalization is expanding, and technology is rapidly evolving
- Supply chain <u>data is exponentially expanding</u> and companies need to harness this data to make more effective business decisions
- Logistics and transportation are among the most <u>data-</u> <u>driven</u> components of the supply chain and often the largest cost components of the supply chain for companies
- Managers often lack critical visibility into today's operations which can impact their ability to effectively <u>plan for the</u> <u>future</u>





#### Process analytics boost productivity

- Images and metrics that focus on specific violation areas
- <u>Evidence of root cause</u> of violation via images and data (not just speculation)



# Corrective actions & recommendations for better process efficiency





#### Visualization Platform Client/Server Platform for ADC Operations







# Centralized information access and visibility to critical processes







#### Layers of Information

#### • Information capture and business analytics platform for Sensor Intelligence.

- **Dashboard** What is happening right now with your barcode scanning system?
  - · Provides real-time feedback about system activity and performance
- Information capture & analysis solution What more can the system data tell me?
  - All system data is stored in a searchable database.
  - Provides simple yet powerful access to key system information.
- Image Archive Management solution What more can the system data show me?
  - All camera images right at your fingertip.
  - Simply click on package information and the image pops up.
- **Powerful Client/Server platform –** Where can I get access to this data?
  - System access from anywhere on the network







#### Enhanced Visibility Across Your Network





#### 1. Enterprise - Corporate View Network wide analytics/ Vendor Label Compliance/Customer Service /Network wide operation improvements, reporting and V comparisons **Network wide analytics** L S 2. Facility View b Facility wide operational improvements/Reporting/System to system comparisons **Facility Systems and Processes** t V 3. System View System performance, health and statistics/No read analysis/system operational improvement **System Level Processes**

Three available platform levels provide increasing visibility into your ADC operations. • Better internal

- vendor process influence
- Higher overall efficiency
- Unprecedented
  information access
- Comprehensive system analytics and reporting
- Expediting problem resolution
- Competitive
  advantage
- Cost reduction



#### User & Supplier benefits of process analytics in the ADC environment

- User benefits
  - Greater control of internal <u>and</u> external processes
  - Quantifiable metrics to improve process efficiencies
  - Enhance communication with internal functions as well as vendors

- <u>Supplier benefits</u>
  - Faster service response
  - Commissioning efficiency
  - Diagnostics power
  - Remote convenience

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# **Practical DC applications**

- Track and trace
- Vendor compliance
- Trailer load





#### **Track and trace- ADC camera image**



<u>Camera based ADC system</u> - Data gathered includes image <u>and</u> associated package attributes- can be archived and is searchable





#### Track and trace- IP image/laser system





Laser based ADC system - Data gathered includes image from IP camera and associated package attributes. Can be archived and is searchable





#### Track and trace- side-by-side detection



Camera based ADC system- Data gathered includes image <u>and</u> associated package attributes plus isolates S-B-S conditions. Can be archived and is searchable





# Vendor compliance

- Retailers are implementing VC programs for:
  - Increased control over logistics processes
  - Competitive advantage
- Enforced VC measures lead to high consumer satisfaction:
  - Increased availability
  - Speed to store/customer
  - Accuracy







## **Vendor compliance**



Performance grading based on data collected from ADC systems can be used to enforce vendor compliance measures/improve product flow





### **Trailer load- current state**







### **Trailer load- desired state**







# Trailer load- total solution tied to process data and analytics







# **Requirements?**

- Clear supply chain strategy and objectives
- Proper technology selection
- Sound supplier/integrator relationship
- Cooperative implementation planning
- Execution excellence
- Support services

### Thank you for your time!







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