Automate Your Way to Improved Retail Compliance and Eliminate Customer Chargebacks

Presented by:

Dave Lodwig







Priorities of Distribution Operations

- Lowest Fulfillment Costs
 - Increased speed
- Order Accuracy
 - Fill rate
 - Carton contents
 - Multi-carton consolidation
- Compliance
 - Labeling
 - Paperwork & ASN











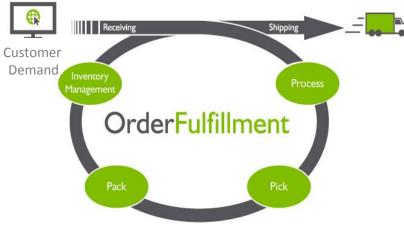
Order Fulfillment

Definition

One integrated process of picking, packing, and shipping orders to the full satisfaction of the customer.

In Practice

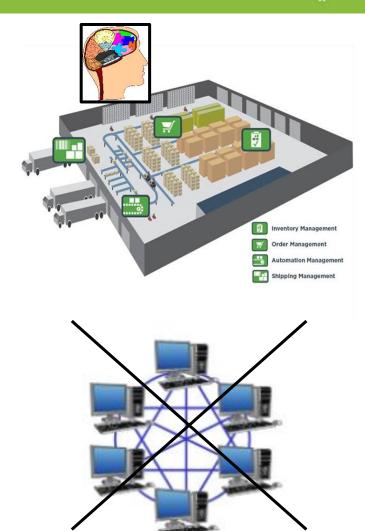
- Process an increasing volume of orders
 - Retail & eCommerce
- Decrease the cost per order shipped
 - Labor, materials, and freight
- Process orders in less time





Software

- Coordinates and maximizes efficiency of the 3 process area
- Should be a single system or tightly integrated group of systems planning and driving distribution operations
- Can help reduce labor costs 20-50%

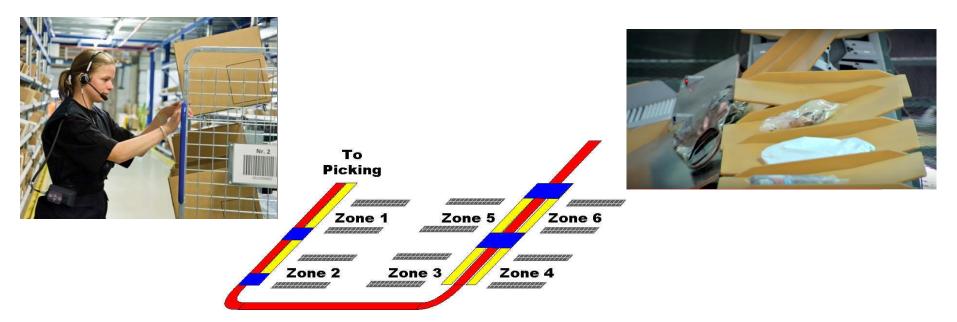






Order Picking

- Solutions and technologies are based on order type and volume
 - Low volume: Discrete order system directed picking
 - Medium volume: Semi-automated discrete and batch picking
 - High volume: Batch picking with automated sorting to discrete orders



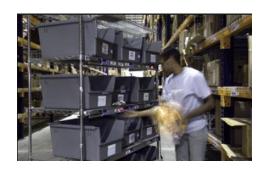




Order Picking: Low Volume

- 2,000 to 5,000 orders per day
- Manual picking optimization
 - Reduce travel distance and time
 - SKU profiling and slotting- Right size the forward picking area
 - Group orders to be picked at one time
 - Identify SKUs by pick type and velocity
 - Spread fast movers out
 - Separate really slow movers







Order Picking: Medium Volume

- 5,000- 10,000 orders per day
- Break SKUs down by velocity
- Automate the highest labor cost area(s)
 - Use conveyor to bring orders to the pickers
 - Consider a 2 step picking method
 - Batch picking
 - Consolidation to discrete orders
- Integrate packaging automation
 - Group orders together by pack type
 - Automatic checking and labeling









Order Picking: High Volume

- 10,000+ orders per day
- Automate both the picking and consolidation areas
- Consider upgrading or redesigning existing automation
 - New technologies have emerged in the last 5 years
 - Goods-to-Person
 - Consolidation buffers
 - Unit sortation





Order Picking: High Volume

- Pick-to-Light & Pick-to-Voice
 - More accurate: 99.5+%
 - More productive than paper/RF
 - Lights: 300-350 lines per hour
 - Voice: 150-200 lines per hour



- Most accurate: 99.9%
- More productive all day: 350-600 line per hour
- Most efficient and ergonomic
 - One touch per order line
 - No walking
- Most Flexible
 - Picking products in any order desired
 - Automates stock rotation, FIFO, & FEFO







Order Picking: Technologies

- Pouch Sorters
 - Applications
 - eCommerce
 - Retail (apparel & consumer goods)
 - Returns







Checking & Packing

- Checking
 - Directed picking is the first step in checking
 - Post picking checking
 - In-motion scales check weigh orders
 - In-motion dimensioning
 - Image capture: Contents and carton labeling
- Make stations package specific
 - Will always need manual stations
 - Make the as efficient and ergonomic as possible









Checking & Packing

- Packaging automation
 - Different technologies for different products
 - Automatic bagging
 - 600-1200 bags per hour (1 operator)
 - \$0.09-0.25 per back (no void fill)
 - Can eliminate dimensional weight surcharges
 - Automatic Cartoning
 - 450-600 cartons per hour (1 operator)
 - Eliminates void fill labor and cost
 - Automatic Labeling
 - 900-6,000+ cartons per hour
 - Shipping and contents labels
 - Image capture for compliance verification





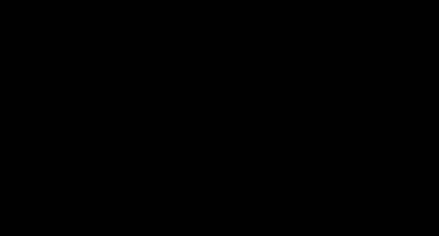


Automated Packaging and Labeling

Automated Bagging System

Automated Cartoning System

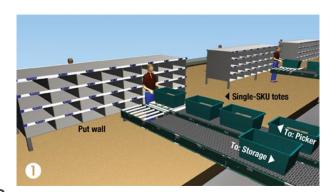






Order Consolidation & Shipping

- Unit Handling
 - Put Walls: Manually sort to discrete orders
 - 200-300 units per hour, 20-50 orders per wall
 - Can be paired with pack station
 - Tray Sorter: Automatically sort to discrete orders
 - 7,000-14,000+ units per hour
 - Requires remote packing stations











Order Consolidation & Shipping

Case Handling

- Case Sorters
 - 720-12,000 cases per hour
 - Can be paired with pack station
- Tray Sorter:
 - 7,000-14,000+ units per hour
 - Same sorter can be used for units sorting to pack stations and case sorting to shipping



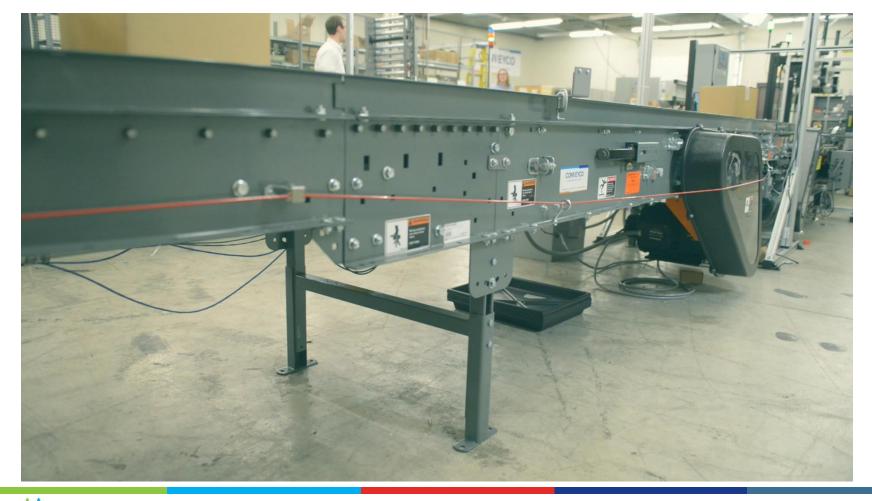








Automated checking & Shipping





Summary

- Centralized software optimizes the fulfillment process
- Directed picking requires less checking
- Automated checking and packing is easy to implement
- An integrated fulfillment system incorporates all picking, checking, packing, and shipping functions





Questions and Comments



For More Information:

Dave Lodwig

Account Manager

Conveyco Technologies

email: dlodwig@conveyco.com

Website: www.conveyco.com

Or visit ProMat Booth #S4840

